

名古屋外国語大学海外派遣プログラム成果報告書

2023年 3月 15日

学部・学科名 現代国際学部 グローバルビジネス学科

担当教員氏名 井上 康夫

1. 区分	中期留学 ・ 語学研修 ・ 海外実習
2. プログラム名称	グローバルビジネス学科主催 海外インターンシッププログラム
3. 渡航先国名	オーストラリア
4. 派遣期間	2023年1月27日(金)～ 2023年3月5日(日) 38日間
5. 派遣先教育機関名	グリフィス大学
6. 参加学生数	12名
7. 派遣目的	3週間の語学研修においてビジネスシーンで通用する英語を学ぶと共に、2週間のインターンシップで国際社会に必要なビジネスマインドを身につけること。
8. 派遣内容	春期休暇期間にオーストラリアにおいて5週間の研修を実施。この間、最初の3週間は、Griffith 大学 Nathan campus においてビジネス英語の講座を受講し、Griffith 大学ビジネススクールの教員による特別講座（内容は、オーストラリア経済並びにオーストラリアと日本との国際貿易など）を受けた。後半の2週間は現地会社や教育機関にてインターンシップを実施。対象学生は本学の全学部、全学科の2年生以上である。この研修の目的は、英語を母語とする環境で、授業だけでなく日常生活も英語しか用いないことによって学生の英語力向上を図ること、同時に異文化の環境下、ホームステイ先や現地学生並びに他の国々から来た留学生と密接に交わることにより異文化理解を深めること、インターンシップを通じて現地のビジネス慣行を習得すること、この3点である。語学力やビジネスセンスを有し、異文化の人々と積極的に交流し、自らも発信できるグローバル人材の養成を目指し、そして「異文化共生の道」を探

	るプログラムとなっている。
9. 成果	<p>帰国後のアンケート、レポートでは以下のような成果が挙げられていた。</p> <p>「前半部分の大学の講義では、ビジネスシーンで用いられる英語表現やオーストラリアについてを学び、後半部分のワークエクスペリエンスでは、実際にオーストラリアの職場を体験することで実践的なビジネス英語を間近で学ぶことができた。今回のプログラムで学んだ多くのことをこれからの英語学習、自らのキャリアに活かしていきたい。」</p> <p>「インターンシップに行く前は自分に自信がありませんでしたが、多くのことを自分1人で解決しなくてはならない環境へ行き、結果想像以上の結果を出すことができたため自分に自信を持てるようになれました。」</p> <p>語学の伸びに関しては5月のTOEFLを受験し確認する。</p>
10. 備考	なし

以上

Australian Internship Program

Nowadays, Australia and Japan are known as friendly countries. In such a country, I could go as an international student. It was a very short period, but I could know various things like, it was never known in Japan. In this report, I would like to write about my Australia Internship Program: about class at Griffith university, about my work experience, about my special memories, my suggestions to improve this program, advice for next students, and finally, summary.

The first is about class in the Griffith university. In this part, I would like to write about lessons and the most interesting things in classes. The first time I went to class I was very nervous because I had never been abroad and worried that I could not listen to native English. However, it was just an absurd fear because our teacher Nina who taught us English, was so kind and I could understand English. In class, I learned various things. For example, many English skills, Australian culture, and important things in business. All the things that I learned were new, so I was looking forward to going to university every day. However, what I found the most interesting thing was “heads or tails” that is an activity during the break in class. This activity simply put, throw a 50-cent coin, and guess whether a coin is inside or out. The reason why I think this is the most interesting thing is that it was fun for me. Of course, other classes were fun, too, but after seriously concentrating on the class, and doing this with classmates, I could regain my strength and energy, so even after that, I was able to focus on the class. Therefore, this was interesting and important for me.

The second is about my work experience. In this part, I would like to write about TAFE Queensland, what I did there and the most important thing that I learned during the internship. The name of the workplace where I worked is TAFE Queensland and this is a technical college in Australia. It began in 1882 and nowadays, TAFE has evolved from the past to become a huge technical college with more than 60 campuses and over 500 courses. With so many campuses, TAFE enrolls more than 120,000 people each year. The place where I worked was a reception center for migrants at TAFE. The main job at the place I was at was to process the application for the AMEP. AMEP stands for Adult Migrant English Program, which is an English language improvement program for people over 18 years old with a new partner visa or permanent visa, created by the Australian government. Basically, employees were dealing with immigrants and the paperwork related to them. This office had employees and teachers who taught English, and there were roughly 15 employees and 10 teachers. I was doing paperwork, such as creating data for immigrants and sorting through the completed data. I also made stickers to categorize the migrants' documents. The

first time I went to the workplace I was confused because all things were new for me and the employee's English who taught me what I should do was fast, so sometimes I could not catch English. However, they taught me so kindly, and I was accustomed to their English so I could bring out my full potential in the second half. The most important thing that I learned during the internship is the importance of small talk. There are many people doing small talk all the time and everywhere in Australia. The reason for this is that small talk is a good opportunity to make friends with employees. If I could get to know my employees well, I would feel more comfortable in my workplace. Therefore, I realized the importance of casual communication in everyday life. These are what I did and the most important thing that I learned during the internship.

Thirdly, I would like to write about my special memory in Australia. I have two special memories. The first is my special memory is about my birthday. The second is the time that I felt the kindness of Australian people. My birthday is February 10th, so I reached my birthday in Australia. Before I went to Australia, I was thinking about my birthday, but while I was spending busy days, I forgot my birthday. Then one day, I reviewed the lesson at night as usual, and my homestay family suddenly came to my room. When I was surprised, they celebrated my birthday. At that time, I checked the clock, and the time was past midnight. I was so happy because they memorized my birthday. Moreover, there is more to this story. When I got home from university, my homestay family was waiting for me with a birthday cake and dinner and gave me presents for me. These were really great and were a special memory in my life. The next special memory is the time that I felt the kindness of Australian people. The trigger that I felt was when I was riding a bicycle. When I stopped to across the road, all most all the cars stopped right away. I think many people think it is not a special memory, but from my knowledge of the Japanese traffic situation, it was very surprising for me. In Japan, cars rarely stop even people wait. In addition, when I got lost and had some problems, they helped me even though I had not even talked to them. In Japan, people do not help me if I do not ask someone to help them. I know some Japanese people would help me, but I was very surprised because so many people helped me even no ask in Australia. Sometimes I hear that Japanese people seem too busy, and they do not help foreign people. Before I went to Australia, I thought this information was incorrect. However, I think it sometimes applies to that information. These are the times that I could feel the kindness of Australian people.

Then, my suggestions to improve this program. Before write about this, I must write about what I could gain and not gain in this program. The first is what I could gain. That is because of the homestay, I could spend time immersing myself in English when I stayed at home. Therefore, I could obviously improve my English more than before I went to

Australia. On the other hand, what I could not gain was the deep experience that I worked in Australia. Of course, as I wrote in the third paragraph, I could get various knowledge there. However, these are only ordinary things, so I could not gain deep knowledge about the job. Therefore, my suggestion to improve this program is to extend the date of internship. Certainly, I was told that the days are so short so you cannot get deep knowledge about work in advance, and I worked at TAFE Queensland in practice, and I felt it is too short to get various knowledge. I think if at least 10 days, I can gain learning and experience a bit.

Next is I would like to write about advice for the next students. Before writing about advice, I would like to write about my regret's things in Australia. I have three regrets. The first one is I should have reviewed lessons after university every day. Somedays, I did not review lessons because of my laziness. Therefore, when I asked what you did today from the homestay family, sometimes I could not answer perfectly. If I had reviewed lessons every day, my English would have improved more, and I would have been able to communicate better with my homestay family. The next one is that I should have thought about what I want to get or achieve in the workplace. Hence, when I was asked what do you want to get or achieve in the workplace by my boss, the question made me feel so distressed. If I had thought about it in advance in Japan, I would be used to work time more efficiently. The third one is that I should have brought a bigger suitcase. I brought a small suitcase to Australia, so I had to give up buying some souvenirs. If I had brought a big suitcase, I could have bought anything that I wanted to buy. For these things, my advice for the next students is to review all things every day, decide what you want to do beforehand and, finally, have a big suitcase.

Finally, I would like to write a summary. Thanks to this program, I could change my various things. For example, I could obviously improve my English and I could get confident in myself and my English. I wrote about my regrets in paragraph 6, but all those things except the suitcase, I could realize what I needed to do in the second half and was able to improve on it. Therefore, I can now say that I do not have any regrets. I am glad to join this program and most of all, I am so thankful for welcoming my homestay family.